Cricket Phone & Mobile Hotspot
How to Turn on the Mobile Hotspot and Get Password

1. When you turn on the phone you will see this home screen. Click on Settings to access the network settings for the phone.

2. Once in the settings menu, click on Network & Internet.
3. Next, click on **Hotspot & Tethering**.

4. Next click on **Mobile Hotspot**.
5. At the top of the menu you will need to turn the hotspot on by sliding the button over. Anytime you are not working on homework, we suggest turning the hotspot off.

6. On this screen you will see the hotspot name (this is what you will look for when trying to connect to it with another device). On this example the name is U304AA-7811, yours will be something very similar.
7. The password for your hotspot can be found by clicking on **Hotspot Password**. The password window will open and you will see the password. In the example below the password is 457-2213. Please do not change the password on your hotspot. If you have issues with your device we will be able to provide better support knowing this password is the same as when it was sent out.
To check the data you have used on your phone, go to **Settings, Network & Internet**. Here you can see how much data you have used. To see when it renews, click on the **Data Usage** menu item. You receive 25GB of data a month with these devices, after you reach that limit, you will continue to have internet usage, but the speed may be reduced. Please retain your data for school use.

![Data Usage Screenshots]

**Having Trouble?**

1. If you have any issues, please call Cricket first. The support information is below:
   - **Cricket Customer Care Line** - 1-855-246-2461 or from the actual phone dial 611.

2. After calling them if you have issues, use the district support hotline. If the line is not answered you can also go to the district website, click on **Coronavirus** in the top menu, choose **Resources for Parents**. There you will find a link to a support submission form.
   - **Technology Help Hotline** 620-805-7178.
     (Hours of Operation Monday through Friday 8:00-5:00)